Release Notes

Front Office v9.2

Contents

1.0   Enhancements

The Biomni Community provides an ever increasing set of self-help resources, including knowledge base articles, FAQs, videos, adapters and templates to download etc. Support calls can also be logged here. It is accessible online at http://community.biomni.com/home.

1.1   Request List display when using advanced search

When using the advanced search feature to refine your request list results, the standard page filters are greyed out. This has confused some users, as well as taking up unnecessary vertical real estate, so now when an advanced search is invoked, the standard filters are hidden. They are redisplayed once the advanced search is cleared.

1.2   New display filter on Approval list

A new filter on *Inbox > Approvals* allows the sort order of the list to be reversed, and display newest approvals first.

1.3   Support for "sensitive" request types

A request type can now be marked as "sensitive", allowing access to such requests to be limited to only those users named in the approval route. The *Requested By* and *Requested For* user can see the sensitive request as normal in their Request List view. Any other user named in the approval route can access the request via the *Approved By* or *Currently Being Approved By* check boxes in the Advanced Search page. Administrators who are not named in the approval route have no access to the request.

There is also an option within the *Request Type* maintenance screen to mark a locally created field for encryption at rest in the database. This is purely for storage purposes and will have no impact on viewing the request in the user interface, or extracting the request using any request-related API. These request fields remain encrypted, by default, in the reporting suite.

1.4   About Me

The "Out of Office" introduction message has been reworded to improve understanding.

1.5   System field code generation amended

The generation method of the *Request Type* field code and the *Request Field* code has been changed to a single option: "Automatic (editable). This allows the code to be auto-generated, but editable when creating a new request type or request field.

2.0 Bug Fixes

Description	Biomni #
Create request: clicking *enter,* when in a request popup text box, no longer cancels the form.	#2347946
Request Summary: date and time logs in the *Notes* section are now consistently formatted in the user's culture.	#2367210
Request process: when cancelling a request after submission to fulfilment, any future SLA breach warning notification emails are also cancelled.	#2362858

All bug fixes published within Front Office 9.1 SP3 are included.

3.0 System Configuration Setting Amendments

A full list of System Settings is available in the *Documentation* folder and via the *Admin > Support* category in the website.

4.0 Access Right Amendments

A full list of access rights is available in the System Settings List, available in the *Documentation* folder, and via the *Admin > Support* category in the website.

5.0   Installation / Upgrade Considerations

The install and upgrade process, as well as the instructions for applying a service pack, is explained in more detail in the *Front Office 9.2 Installation and Upgrade Guide*. If upgrading, please also review this section within each Release Notes for intervening versions.

Please contact the support team via the Biomni Community if you have any questions.

5.1   Prerequisite change: .Net Framework 4.7.2

Front Office 9.2 requires .Net Framework 4.7.2 to be installed.

5.2   Role privileges for installation and upgrade

The user which will create / upgrade the database should typically have the database 'sysadmin' role. Prior to starting the process, a validation check will warn if the user entered does not comply.

It is possible to run with reduced privileges. Details can be found in the Installation and Upgrade Guide: *Appendix F – Installing Database with reduced permission set.*

5.3   SQL Server

5.3.1   SQL Server 2017

SQL Server 2017 is now supported. If upgrading and you have the reporting feature configured, you will need to do a standalone install of SSRS and ensure you are using the Reports/ and ReportServer/ virtual directories, instead of the default Reports_SSRS/ and ReportServer_SSRS/.

5.3.2   Azure SQL Server

Azure SQL Server is now supported.

5.3.3   Microsoft SQL Server on Amazon RDS

Microsoft SQL Server on Amazon RDS is now supported.

More information is available in the *Front Office 9.2 Installation and Upgrade Guide*.

5.4   Support for External Listbox adapters

Only version 7.1 of the *External Listbox* adapter is now supported.

If a previous version of External Listbox is in use, it must be converted prior to upgrade, to ensure continuation of service.

Please contact *support@biomni.com*i if you have any questions.

5.5 SDK

The Front Office SDK can be found in *<installlocation>\SDK*

5.6 Software requirements for Front Office 9.2

Legend	
Recommended	✓
Supported	O
Not supported	X

The latest service pack should always be used

Server Operating Systems	
Windows Server 2008	X
Windows Server 2008 R2	X
Windows Server 2012	✓
Windows Server 2012 R2	✓
Windows Server 2016	✓
Windows 7, 8, 8.1, 10 & Vista	X

SQL Server	
SQL Server 2008	X
SQL Server 2008 R2	X
SQL Server 2012	✓
SQL Server 2014	✓
SQL Server 2016	✓
SQL Server 2017	✓
Azure SQL database	✓
Microsoft SQL Server on Amazon RDS	✓

Client Browsers	
Internet Explorer 10 and lower	X
Internet Explorer 11	✓
Edge	✓
Firefox	✓
Chrome	✓
Safari	O