

# Release Notes

## Front Office v9.3

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## 1.0 Enhancements

The Biomni Community provides an ever-increasing set of self-help resources, including knowledge base articles, FAQs, videos, adapters and templates to download etc. Support calls can also be logged here. It is accessible online at <http://community.biomni.com/home>.

### 1.1 Request Type configuration: List-box

Several amendments have been made to the request field list-box configuration area, including:

- Removal of validation preventing a list-box item being edited if the request field is used within Rules, Approval or Fulfilment.
- The *Import* button is now always available, regardless of whether list-box items already exist. The item's code is also editable through the import process, and the code is displayed on the import popup of the base language. The code is separated from the description by a tab.
- All core list-box item edits can be carried out in the base language. Only the description should be updated in local language.
- The list-box items data is available in XML, for easier editing. It can be found via a checkbox named *Advanced*, at the base of the base language import popup.

### 1.2 Request Type configuration: Request Label

The *Request Label* field is now available as a single-entry addition to a request type. It is classed as a system field. It can be selected as a column to be include in the *Request List*, "list" view, and it is available on the *Request List Advanced Search* page.

### 1.3 Out of Office: notification emails

When configuring an *Out of Office* period within *About Me*, the option to continue to also receive notification emails is now offered.

### 1.4 Tenant List: status

A new filter on the Tenant List page allows deactivated tenants to be excluded by default.

### 1.5 Support for changing Database Connection strings

Database Connection strings can now be edited post install, using the Configurator. This might be used when moving to a clustered database.

## 2.0 Bug Fixes

Description	Biomni #
User Group list: user group members with an apostrophe in their name are being displayed incorrectly.	#648

All bug fixes published within Front Office 9.2 SP4 are included.

## 3.0 System Configuration Setting Amendments

A full list of System Settings is available in the *Documentation* folder and via the *Admin > Support* category in the website.

Deletions:

Display Address Account Codes

## 4.0 Access Right Amendments

A full list of access rights is available in the System Settings List, available in the *Documentation* folder, and via the *Admin > Support* category in the website.

## 5.0 Installation / Upgrade Considerations

The install and upgrade process, as well as the instructions for applying a service pack, is explained in more detail in the *Front Office 9.2 Installation and Upgrade Guide*. If upgrading, please also review this section within each Release Notes for intervening versions.

Please contact the support team via the [Biomni Community](#) if you have any questions.

### 5.1 Prerequisite: .Net Framework 4.7.2

Front Office 9.3 requires .Net Framework 4.7.2 to be installed.

### 5.2 Role privileges for installation and upgrade

The user who creates or upgrades the database should typically have the database 'sysadmin' role. Prior to starting the process, a validation check warns if the user entered does not comply.

It is possible to run with reduced privileges. Details can be found in the Installation and Upgrade Guide: *Appendix F – Installing Database with reduced permission set*.

### 5.3 Windows Server

#### 5.3.1 Windows Server 2019

Windows Server 2019 is now supported.

Windows Server 2012 is no longer supported.

#### 5.3.2 SQL Server 2017

If upgrading SQL Server and you have the Front Office reporting feature configured, you need to do a standalone install of SSRS and ensure you are using the Reports/ and ReportServer/ virtual directories, instead of the default Reports\_SSRS/ and ReportServer\_SSRS/.

More information is available in the *Front Office 9.3 Installation and Upgrade Guide*.

### 5.4 SDK

The Front Office SDK can be found in `<installlocation>\SDK`

## 5.5 Software requirements for Front Office 9.3

Legend	
Recommended	✓
Supported	O
Not supported	X

The latest service pack should always be used

Server Operating Systems	
Windows Server 2012	X
Windows Server 2012 R2	✓
Windows Server 2016	✓
Windows Server 2019	✓

SQL Server	
SQL Server 2012	X
SQL Server 2014	✓
SQL Server 2016	✓
SQL Server 2017	✓
Azure SQL database	✓
Microsoft SQL Server on Amazon RDS	✓

Client Browsers	
Internet Explorer 10 and lower	X
Internet Explorer 11	✓
Edge	✓
Firefox	✓
Chrome	✓
Safari	O