

Release Notes

Front Office v8.8

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1.0 Enhancements

The Biomni Community provides an ever increasing set of self-help resources, including knowledge base articles, FAQs, videos, adapters and templates to download etc. Support calls can also be logged here. It is accessible online at <http://community.biomni.com/home>.

1.1 Request Milestones

Visual milestones have been implemented in the Request Summary view to denote the significant stages of the request lifecycle. The relevant milestones will be determined at point of submission and will be one or more of: request, approval, fulfillment, closure (see below) and receipting. Each milestone has associated sub statuses. The milestones form a contiguous flow through the request lifecycle.

Three new theme color properties have been added, to allow *Success*, *Warning* and *failure* colors to be changed from the default (a shade of green, orange and red). 'Secondary' colors are used to denote a complete stage; 'subdued' colors to denote a non-active stage.

The information from the previous request summary 'tabs' has been incorporated in the new milestones. The header information has also been slimmed down. Information previously displayed in the header or as an individual tab, e.g. Audit, is now included towards the base of the 'Request' milestone. The milestones and action buttons have been fixed when the main content scrolls, allowing easier operation. When navigating in the Request Summary, clicking on a milestone will take the user to the specific content for that milestone. The currently active milestone will be clear to the user.

Please note if using receipting functionality - a request will not show as "Complete" until it is fully receipted (or the receipting is closed).

This behavior has changed from previous versions. Previously the receipting status was independent from the request status. For example a request could be "Complete" but still "Partially receipted."

Please contact Biomni for assistance if you have any queries or require advice updating reports to reflect the new request milestones.

The Request Summary status filter presents only the milestones and sub statuses of the requests viewable by the logged in user. The available list of statuses in the filter therefore can change as requests are created and progress through the milestones.

1.2 Approval data display

The presentation of the request approval route data has been changed to include a fuller list of the actions that have occurred at each stage.

1.3 Request Closure

The ability to include a user-initiated request 'closure' component into the request milestone is now available. A request type flag has been added, which allows the milestone to be created. The content and workflow of the panel is implemented as a custom process, using a DAPI method.

1.4 Enhanced fulfillment view in Request Summary

The Fulfillment view within the Request Summary now has a zoom facility, to aid viewing of complex workflows.

1.5 Request Summary panel view

Some tweaks and small improvements have been applied to the recently implemented Request List and Inbox 'panel' view.

1.6 Virus check of request file attachments

The API has been extended to allow custom virus check software to be utilized for request file attachments and the API 'Create Attachment' method. A new system setting supports details of the plug-in.

If a virus is detected it will be written to the Error Log.

1.7 Site Communication Code

The *Comms Code* system setting has been extended to 50 characters to allow more flexibility when integrating with external systems. The code can now be templated into a URL.

2.0 Bug Fixes

Description	Biomni #
Service Cat: sub-category links are now being displayed on the home page.	2195217
App Store: when user ratings are disabled, the option to select by rating is no longer displayed in the selection filter.	2186363
Create request: an external list box is now displaying correctly when space is limited.	2186287
Submit request: a request with auto self-approval set as the only approval stage no longer errors when approving and moving onto fulfillment.	2221654
Request Summary: the fulfillment retry activity no longer breaks in panel view	2193394
Request Summary: in panel view the price field is no longer displaying as zero in certain scenarios when it should be hidden.	2178592

Request List: The Euro symbol is present in the Price column on all pages of the Request List.	2187690
Request List: translation for draft and completed status in French has been corrected.	12757 & 12756
A security vulnerability has been rectified in an included component.	2221429

3.0 System Configuration Setting Amendments

Added

Custom anti-virus plugin

A full list of System Settings is available in the *Documentation* folder and via the *Admin > Support* category in the website.

4.0 Access Right Amendments

A full list of access rights is available in the System Settings List, available in the *Documentation* folder, and via the *Admin > Support* category in the website.

5.0 Install / Upgrade Considerations

The install and upgrade process, as well as the instructions for applying a service pack, is explained in more detail in the *Front Office 8.8 Install and Upgrade* document. If upgrading, please also review this section within the relevant Release Notes for intervening versions.

Please contact the support team via the [Biomni Community](#) if you have any questions.

5.1 Windows Server support

Windows Server 2016 is now supported. Windows Server 2008 R2 is no longer supported.

5.2 SQL Server 2016

SQL Server 2016 is now supported.

5.3 Internet Explorer support

IE10 is no longer supported.

5.4 Role privileges for installation and upgrade

The user which will create / upgrade the database should typically have the database 'sysadmin' role. Prior to starting the process, a validation check will warn if the user entered does not comply.

It is possible to run with reduced privileges. Details can be found in the Installation and Upgrade Guide: *Appendix H – Installing Database with reduced permission set.*

5.5 Support for External Listbox adapters

Only version 7.1 of the *External Listbox* adapter is now supported. If a previous version is in use it must be converted ahead of upgrade, to ensure continuation of service.

Please contact support@biomni.com if you have any questions.

5.6 SDK

The Front Office SDK can be found in `<installlocation>\SDK`

5.7 Software requirements for Front Office 8.8

Legend	
Recommended	✓
Supported	O
Not supported	X

The latest service pack should always be used

Server Operating Systems	
Windows Server 2003	X
Windows Server 2008	X
Windows Server 2008 R2	X
Windows Server 2012	✓
Windows Server 2012 R2	✓
Windows Server 2016	✓
Windows 7, 8, 8.1, 10 & Vista	X

SQL Server	
SQL Server 2005	X
SQL Server 2008	X
SQL Server 2008 R2	X
SQL Server 2012	✓
SQL Server 2014	✓
SQL Server 2016	✓

Client Browsers	
Internet Explorer 7, 8, 9 & 10	X
Internet Explorer 11	✓
Edge	✓
Firefox	✓
Chrome	✓
Safari	O

6.0 Known Issues

Due to an outstanding Microsoft® bug, cross-domain groups are not supported when importing from Active Directory.